



Overview and Scrutiny Committee April 29th 2009

Report Title: **Scrutiny Review of Day Centre Transport (Adult Social Care)**

Report authorised by:

Cllr Gideon Bull, Chair of the Overview and Scrutiny Committee

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Wards(s) affected: **ALL**

Report for: **Non Key**

1. Purpose of the report

1.1 That the Overview and Scrutiny Committee note and approve the recommendations laid out in the attached report.

2. Introduction by Cabinet Member N/A

3. State link(s) with Council Plan Priorities and actions and /or other Strategies:

3.1 This review links to the following objectives within the Sustainable Community Strategy:

- Healthier people with a better quality of life.
- People at the heart of change

3.2 This review links to the following priorities in the Council Plan:

- Encouraging lifetime well-being, at home, work, play and learning
- Promoting independent living while supporting adults and children when needed
- Delivering excellent, customer focused, cost-effective services

3.3 This review links to the following Local Area Agreement Targets:

- NI125 - Achieving independence for older people through rehabilitation /intermediate care
- NI141 - Number of vulnerable people achieving independent living
- NI175 (Local) Access to services and facilities by public transport

4. Recommendations

4.1 4.1 Review recommendations are laid out in the attached report.

5. Reason for recommendation(s)

5.1 Reasons for the recommendations laid out in the main report are covered within the main body of the attached report.

6. Other options considered

6.1 N/A

7. Summary

7.1 An executive summary is contained in the attached report.

8. Chief Financial Officer Comments

8.1 The cost of transport will be contained within existing budgets.

8.2 Systems must be in place to ensure performance data is captured and used to monitor unit costs of this service. Benchmarking of these unit costs must be used to assess the service for value for money and actions taken if this is not being achieved.

9. Head of Legal Services Comments

9.1 The Overview and Scrutiny Committee has conducted this review in accordance with its statutory functions. The report reviews and makes recommendations about community transport services in the area as well as local authority functions. The Overview and Scrutiny Committee is empowered to do this by section 21 of the Local Government Act 2000.

10. Head of Procurement Comments N/A

11. Equalities & Community Cohesion Comments

11.1 The review was assessed by the Research Governance Panel to ensure that all consultation processes adhered to equalities principles. The following was implemented within the review:

- Use of pictorial surveys to enable full participation from service users across day centres
- Interpreters made available at day centres should service users have needed them to participate in the consultation (complete the survey)
- A speech and language therapist was consulted to ensure that the format of the proposed consultation was appropriate and widely accessible
- Service users had staff assistance in helping them to complete consultation responses.

12. Consultation

12.1 In conducting this scrutiny review, three distinct consultations were undertaken with service users, carers and staff. The findings from these consultations are recorded within the attached report.

12.2 Consultation processes undertaken in this review were approved by the Research Governance Panel.

13. Service Financial Comments

12.1 see 8.

14. Use of appendices /Tables and photographs

13.1 All included within attached report.

15. Local Government (Access to Information) Act 1985

15.1 All included within attached report.